Introduction

Welcome to AA On-line Ordering System. This site has been created with the intention to assist you with the following:

- Ordering AA product
- Reviewing previous order history
- Accessing product information such as stock levels and backorders

Logging In

To Access the site please go to the following URL using your Web Browser

https://portal.bluestargroup.co.nz/login/aa

Welcome to If you have	o the new AA Print Management Portal provided by Blue Star Works. any queries or problems please contact 0800 504 704. Our support team will be happy to assist y	/ou.
Please en	nter you username and password below:	
Username:		
Password:		
	Keep me logged in	
	Login >>	
	Need some help?	
	If you have forgotten your password, click here >>	
	If you would like to register as a new user, click here >> If you would like to download a user manual, click here >>	
-		
© Copyrigl	ht 2014 Blue Star Works. All rightsreserved. Terms & Conditions Returns Policy Our Privacy	y Policy

To log into the AA Website, please enter your Username and Password. These will have been provided to you separately to this document. Either press the enter key or use your mouse to click on the Login Button.

Once logged in, there are a number of menu options available.

Search the Catalogue and Browse the Catalogue – allows you to navigate the product catalogue and place an order. Place a Quick Order – if you know the products codes, you can quickly enter these directly in to the order basket. Find a Previous Order – allows you to view your order history.

AA	bluestar works Logout
Home Catalogue Orders	
Contact Us If you need ordering or product assistance Contact your customer support team: Customer Support Mobile: +0800 504 704 Email: <u>aa support@bluestargroup.co.nzz</u>	Welcome to the AA Print Management Portal If you require assistance with any products, orders or other requests. Please feel free to use your contacts shown: Hours of Operation Monday to Friday, 9am to 5pm, excluding Public Holidays.
Search the Catalogue To search for a product that you need, click here and enter either the code or the name you are looking for in the catalogue search field provided	NZ Destinations delivery time frames (for orders received before 2:00pm) Orders for "Stocked" items will be despatched from our warehouse that same day. Orders for "Made to Order" items will be despatched inline with the leadtime. Other deliveries being made within 48 hours.
Browse the Catalogue To browse the range of products that are available by category, view images and select any items that you would like to order click here	You can download a user manual by clicking the link below: Title: AA Online Ordering User Manual Format: PDF Size: 2.06 Mb Version: July 2014
Place a Quick Order If you know the product code you are after, you can click here to go direct to the Quick Order cart, enter the product code and quantity an order them	We are located at Blue Star Works 1 Bell Road South Gracefield
Find a Previous Order To search for an order previously placed, click here to look in Order History. You can search by reference, date range and view the status of the order	Lower Hutt Wellington NEW ZEALAND 9/1-9 Bell Rd S Gracefield Gracefield View on Google Maps

Search or Browse the Catalogue

The Catalogue menu takes you to the online ordering module where you can order a range of printed and personalised products. You can select a category from the catalogue down the left to display products within this grouping. The products will be displayed within the middle frame as per the below image.

4				DI	ues		Log
ome Catalogue Orders							
alogue Browse Catalogue Order							
earch Catalogue	Catalo	gue Place Order Clear Order	Quick	Order Items:	0 Total:	: 0	۲
Search	Category Res	sults > AA Branded				Add all items	Clear all items
	Product	Description	Unit	Available	Price	Quantity	Action
Expand all 🔕 Collance all	NZAA502190	AA Windscreen Sunshade	PACK6	Ø	\$0.00	2	Add to Order
Catalogue			Leadtime Minimum Maximun	: 32 days n: 1 units n: 2 units			
City Maps	NZAA502147	Black AA Vented Umbrella	EACH	Ø	\$0.00	5	Add to Order
Touring Maps International Maps Retail			Leadtime Minimum	: 32 days : 1 units			
AA Branded			Maximun	n: 10 units			
Driver Licensing	NZAA502191	GOKH Windscreen Sunshade	PACK6	0	\$0.00		Add to Order
·····Emergency Products ·····General			Leadtime Minimum	: 32 days 1: 1 units			
IDP	N744502145	Mini I Imbrella - AA Branded	EACH		\$0.00	5	Add to Order
Travel	NEWSOLITS	Mini onorcial Akoranaca	Londtime	- 22 daur	00.00		Add to order
TravelSIM			Minimum	: 1 units			
Driver Licensing Stock			Maximun	n: 10 units			
- Stationery	NZAA502140	Travel Activity Pack	EACH	Ø	\$0.00	5	Add to Order
General			Leadtime	: 32 days		1	
Membership			Minimum	: 1 units			
Travel Insurance			Maximun	n: 10 units			
Driver Training	NZAA502146	Yellow AA Vented Umbrella	EACH	0	\$0.00		Add to Order
ANT INDICE SLOCK			Leadtime	: 32 days			
			Minimum	: 1 units			
Expand all 🔕 Collapse all			Maximun	n: 10 units			
		Number of records: 6, s	showing at rea	cords			
	Category Res	sults > AA Branded				Add all items	Clear all items
						4	

To place an order, insert the required number in the quantity box and click 'Add to Order' or 'Add all items'. You may continue to add additional items to your order by navigating the catalogue or searching.

You may also search for a product by typing a keyword or product code in to the Search field.

ne Catalogue Orders Igue Browse Catalogue Order arch Catalogue ibrella Search	Catalog Gearch Results	Ue Place Order Clear Order	Quick Or	rder Items:	0 Total: 0		
rgue Browse Catalogue Order	Catalog	Ue Place Order Clear Order	Quick Or	rder Items:	0 Total: 0		
arch Catalogue	Catalog Search Results	Place Order Clear Order	Quick Or	rder Items:	0 Total: 0		
search S	earch Results					,	۲
						Add all items	Clear all items
F	Product	Description	Unit A	Available	Price	Quantity	Action
roand all 🛞 Collance all	NZAA502145	Mini Umbrella - AA Branded	EACH	Ø	\$0.00		Add to Order
atalogue			Leadtime: Minimum: Maximum:	32 days 1 units : 10 units			
City Maps	NZAA502146	Yellow AA Vented Umbrella	EACH	$ \ \ \ \ \ \ \ \ \ \ \ \ \ $	\$0.00		Add to Order
'Touring Maps 'International Maps Retail			Leadtime: Minimum: Maximum:	32 days 1 units : 10 units			
AA Branded	NZAA502147	Black AA Vented Umbrella	EACH	Ø	\$0.00		Add to Order
Emergency Products General IDP			Leadtime: Minimum: Maximum:	32 days 1 units : 10 units			
TomTom		Number of records: 3, show	wing all recor	rds			
Travel TravelSIM TravelSIM General Membership Travel Insurance	is site chose DigiCert	High-grade 256-bit Encryption for secure e-commerce a	nd confident	tial communi	ications.		
¹ ·····Driver Training AA Finance Stock							

You can click on the product Description and view any additional information that is provided for each item.

If an image is available, clicking on it will open a larger view of the image for you to see.

AA		bluestar * wor	ks Logout
Home Catalogue Orders			
Catalogue Browse Catalogue Order			
Search Catalogue	General Yellow AA Vented Umbrella (EACH)		ave & Exit
Catalogue	Code: NZAA502146 Restriction to no more than 10 per order. Order Quantity Price: S0.00 Please Note: All prices are exclusive of GST		
AA Branded Driver Licensing Emergency Products	ETA: 6/11/2014		

To place an order, insert the required number in the quantity box and click 'Add'. You may continue to add additional items to your order by navigating the catalogue or searching.

Saving or completing your order

Once you have completed adding items to your order, click on 'Place Order'.

AA			ł	olues	tar* ^{wo}	orks Log	jout
Home Catalogue Orders							
Catalogue Browse Catalogue Order							
Search Catalogue	Catalo Category Re	gue Place Order Dear Order sults > Motoring Services	Quick Order Ite	ms: 1 Total	\$0.00 Add all items	© Clear all items	
S Expand all (*) Collapse all	Product NZAA100209	Description In-Service Inspection Check Sheet (base stock)	Unit Available PAD50 &	Price \$0.00	Quantity	Action	
Retail Stationery Motoring Services			Leadtime: 32 days Minimum: 1 units				
Sexpand all Scollapse all	Category Re	Number of records: 1, s sults > Motoring Services	showing all records		Add all items	Clear all items	

Now you will see the 'Quick Order Details' page where you can see a summary of your order.

From this page you can:

- Edit or delete any of the products currently in your order by selecting 'Edit' or 'Delete' located to the right of the product(s) currently in the order.
- If you wish to add more products and know the product code select 'Add all items'. This will create a box below the order for you to enter the product code. Alternatively you can click on the 'Browse items' button to navigate the catalogue again.

Order Info	W941792 📑		Ordered By	demo.aaas	
Order Date	16-Sep-2014		Order Status	S? Draft	
Reference			Email Address	tracey.joyce@bluestargro	up.co.nz
GL Code	11802	•))
Delivery Info	AA Auto Service & Re	pair - St Lukes	s, 65 St Lukes Road,	St Lukes, Auckland Attentior	: Dave Harper, 💌
Required	18-Sep-2014		Attention*	Dave Harper	
Comments			Business Name	AA Auto Service & Repair -	St Lukes
			Deliver to	65 St Lukes Road	
				St Lukes	
				Auckland	
			Country	New Zealand	•
stomer Orde	er Lines			Browse	e items Add all items Edit a
de D	Description	Qty Unit	Price	Total ETA S	tatus Actio
A100209 Ir	n-Service Inspection Check	1 PAD50	\$0.00	\$0.00 30-Oct-2014 5	3 No-Stock
bTotal				\$0.00 (excl GST)	
(GST)				\$0.00	
tal Amount Payable			N	ZD \$0.00 (incl GST)	

Once a correct product is added, the action option will alter to 'edit/delete'. These can be used if you decide to alter the quantity or remove the item from the cart altogether. (See page 7 for more detail on Quick Order entry.)

Enter any additional information required to identify your order. GL Code(s) are pre-loaded against your profile. If you have multiple GL codes, please select from the list available by clicking on the down arrow. The reference field does not need to be completed. Ensure you enter a physical street address or select from preloaded addresses. All deliveries are sent via courier service, we are unable to deliver to PO Box addresses. The comments field allows you to provide special delivery instructions.

If you wish to place your order, click 'Complete'. If you need to save your order to process later, click 'Save & Exit'

Quick Or General	der Detai	ls	WARNING: CI	ick comple	te to place yo	ur order Comp	Save & Exit
Order Info	W941792 🛗		Ordered By	demo.a	aas		
Order Date	16-Sep-2014		Order Status	🛛 Draft	t		
Reference			Email Address	tracey.jo	yce@bluestar	group.co.nz	
GL Code	11802	-)				
Delivery Info	AA Auto Service & Re	pair - St Lukes	s, 65 St Lukes Road,	St Lukes, A	uckland Atten	tion: Dave Harp	er, 💌
Required	18-Sep-2014) 🔛	Attention*	Dave Ha	rper		
Comments			Business Name	AA Auto	Service & Repa	air - <mark>St Luke</mark> s	
			Deliver to	65 St Luk	es Road		
				St Lukes			
		:		Auckland	ł		
			Country	New Zea	aland	•	
Customer Order	Lines				Br	owse items Add a	all items Edit all items
Code De	escription	Qty Unit	Price	Total	ETA	Status	Action
NZAA100209 In-5	Service Inspection Check	1 PAD50	\$0.00	\$0.00	30-Oct-2014	No-Stock	Edit Delete
SubTotal				\$0.00 (excl GST)		
Tax (GST)				\$0.00			
Total Amount Pa	yable		N	ZD \$0.00 (incl GST)		
		Number o	f records: 1, showin	g all record	ds		
			WARNING: CI	ick comple	te to place yo	ur ord Comp	lete 💽 Save & Exit

This will take you to a confirmation page advising that your order has been 'successfully placed', or 'saved but not placed'. Take note of the Sales Order number so that you may easily locate the order later for editing and/or order placement.

If you have elected to 'Save' your order, the order will be saved as a 'Draft' order. See page 9 for searching saved and completed orders.



Place a Quick Order

A short-cut tip – if you already know the product codes of the items you wish to order then you can get straight to the quick order entry screen by selecting "Place a Quick Order" in the home screen (refer to page 2)

Enter the product codes for the items you wish to order, these can be entered directly in to the below Quick Order Details screen.

Click on 'Add all items' and a search box will appear. Enter the product code and quantity then click 'Add'.

И			bluestar	
Home Catalogue <mark>Orders</mark>				
talogue Order DOrder History O	rder Templates Order Despatches			
w Quick Order				
Search Catalogue	Quick Order Deta	ils 🔺	WARNING: Click complete to place y	your order Complete
	Order Info W941840	Ordered By	demo.aaas	
Expand all 🔕 Collapse all	Order Date 16-Sep-2014	Order Status	ස Draft	
Retail	Reference	Email Address	tracey.joyce@bluestargroup.c	:o.nz
Stationery Motoring Services				
	Delivery Info One-off Delivery	Address		•
Expand all 🙁 Collapse all	Required 18-Sep-2014	Attention*		
	Comments	Business Na	ame	
		Deliverto		
		Country	New Zealand	•
	Customer Order Lines			Browse items Add all items
	Code Description	Qty Unit	Price Total ETA	Status A
	NZAA100209 In-Service Inspection Check	sheet (b 1 PAD50	\$0.00 \$0.00	X No-Stock Edit
	SubTotal	Juantity	\$0.00 (excl GST)	7100
	Tax (GST)		\$0.00	
	Total Amount Payable		NZD \$0.00 (incl GST)	
		Number of records: 2,	showing all records	
		1	WARNING: Click complete to place v	your order Complete

If you enter a product code incorrectly, you will be taken to a search screen where you can change the product code or search by description. Enter the required quantity next to the correct product line and click 'Add' or 'Select'. The item will then be added to your order.

AA		bluestar Works Logout					
Home Catalogue Orders							
Catalogue Order Order History O	rder Templates Order Despatches						
View Quick Order							
Search Catalogue smarttuel Search Sea	Select a Product for Custo Filters & Sorting Code Description Smartfuel	First Sort By Code Ascending Then Sort By no sorting Search					
Stationery Motoring Services	Product Overview	Add Cancel					
Expand all Ocliapse all	Code Description NZAA100107 AA Smartfuel Card Brochure DLE	Price Unit Packsize Quantity Action S0.00 PACK50 0 1 Select					
	Number of records: 1, showing all records						

Complete your order as usual – see page 6.

Find a Previous Order

Clicking on "Find a Previous Order" in the home page allows you to review any order placed or saved through the online ordering site.

You can filter your search in a number of ways:

- Order number (Wxxxxx)
- Reference
- Created By (i.e. username)
- Order Status
- Date Range

Make sure you click 'Search' to run the search.

AA				blue	star	vorks	Logout
Home Catalogue Orders							
Catalogue Order Order History	Order Templates	Order Despatches					
View Order History							
Search Catalogue Search Expand all & Collapse all	Order Number Customer Name Reference Created By	History Filters & So	rting 🖬	First Sort By	rder Number 💌	Descend	ing V
City Maps Touring Maps	Order Status Created From	AII 23-Aug-2014					
···· Driver Licensing Stock	Created To		Search				
AA Finance Stock	Order Histor	y Details					Add Order
Expand all Scollapse all	Order	Customer Name	Reference Created By	Value Create	d Required	Status	Action
	₿ _{W942807}	NZ Automobile Association Agen	ts demo.aaagent	\$0.00 18-Sep-2	014 22-Sep-2014	🛛 Draft	Show Cancel
	B W940972	NZ Automobile Association Agen	ts demo.aaagent	\$0.00 12-Sep-20	014 16-Sep-2014	🛛 Draft	Show Cancel
	B W940920	NZ Automobile Association Agen	ts demo.aaagent	\$0.00 12-Sep-2	014 16-Sep-2014	83 _{Draft}	Show Cancel
	🖹 W940907	NZ Automobile Association Agen	ts demo.aaagent	\$0.00 12-Sep-20	014 16-Sep-2014	⊘ _{New}	Show
	🖹 W940787	NZ Automobile Association Agen	ts demo.aaagent	\$0.00 11-Sep-2	014 15-Sep-2014	🛛 Draft	Show Cancel
			Number of records: 5, sh	owing all records			

This area of the site is useful to:

- Retrieve saved order for further editing and completion (status will show as 'Draft').
- Checking the status of an order that you have placed
- Reviewing your order activity over a period

Once you have located the order that you are interested in looking at, click the Show tab and the order detail will appear. Any backordered items will be identified by their status.

Complete your order as usual – see page 6.

A summary of order status'.

Draft – your order has been saved but not placed. Follow instructions above and on page 6 to complete your order. Pending – your order has been placed and is awaiting confirmation.

Confirmed – your order is confirmed and will be despatched upon completion.