Introduction

Welcome to AA On-line Ordering System. This site has been created with the intention to assist you with the following:

- Ordering AA product
- Reviewing previous order history
- Accessing product information such as stock levels and backorders

Logging In

To Access the site please go to the following URL using your Web Browser

https://portal.bluestargroup.co.nz/login/aa

	o the new AA Print Management Portal provided by Blue Star Works. any queries or problems please contact 0800 504 704. Our support team will be happy to assist you.
Please er	nter you username and password below:
Username:	
Password:	
	Keep me logged in
	Login >>
	Need some help?
	If you have forgotten your password, click here >>
	If you would like to register as a new user, click here >> If you would like to download a user manual, click here >>
	ht 2014 Blue Star Works. All rightsreserved. Terms & Conditions J Returns Policy Our Privacy Polic

To log into the AA Website, please enter your Username and Password. These will have been provided to you separately to this document. Either press the enter key or use your mouse to click on the Login Button.

Once logged in, there are a number of menu options available.

Search the Catalogue and Browse the Catalogue – allows you to navigate the product catalogue and place an order. Place a Quick Order – if you know the products codes, you can quickly enter these directly in to the order basket. Find a Previous Order – allows you to view your order history.

AA	bluestar* works Logout
Home Catalogue Orders	
Contact Us If you need ordering or product assistance Contact your customer support team: Customer Support Mobile: +0800 504 704	Welcome to the AA Print Management Portal If you require assistance with any products, orders or other requests. Please feel free to use your contacts shown: Hours of Operation
Email: aa support@bluestargroup.co.nzz	Monday to Friday, 9am to 5pm, excluding Public Holidays.
To search for a product that you need, click here and enter either the code or the name you are looking for in the catalogue search field provided	NZ Destinations delivery time frames (for orders received before 2:00pm) Orders for "Stocked" items will be despatched from our warehouse that same day. Orders for "Made to Order" items will be despatched inline with the leadtime. Other deliveries being made within 48 hours.
Browse the Catalogue To browse the range of products that are available by category, view images and select any items that you would like to order click here	You can download a user manual by clicking the link below: Title: AA Online Ordering User Manual Format: PDF Size: 2.06 Mb Version: July 2014
Place a Quick Order If you know the product code you are after, you can click here to go direct to the Quick Order cart, enter the product code and quantity an order them	We are located at Blue Star Works 1 Bell Road South Gracefield Lower Hutt
Find a Previous Order To search for an order previously placed, click here to look in Order History. You can search by reference, date range and view the status of the order	Wellington NEW ZEALAND 9/1-9 Bell Rd S Gracefield G View on Google Maps

Search or Browse the Catalogue

The Catalogue menu takes you to the online ordering module where you can order a range of printed and personalised products. You can select a category from the catalogue down the left to display products within this grouping. The products will be displayed within the middle frame as per the below image.

lome Catalogue Orders				
alogue Browse Catalogue Order	r			
Search Catalogue	Catalo	gue Place Order Clear Ord	ler Quick Order Items: 0 To	otal: 0 🛞
Search	Category Res	ults > AA Branded		Add all items Clear all items
	Product	Description	Unit Available Prio	ce Quantity Action
Expand all 🙆 Collapse all	NZAA502190	AA Windscreen Sunshade	PACK6 & \$0.0	00 2 Add to Order
Expand all Collapse all			Leadtime: 32 days Minimum: 1 units Maximum: 2 units	
City Maps	NZAA502147	Black AA Vented Umbrella	EACH 🔗 \$0.0	00 5 Add to Order
Touring Maps			Leadtime: 32 days	
- Retail			Minimum: 1 units	
AA Branded	NZAA502191	GOKH Windscreen Sunshade	Maximum: 10 units PACK6 & \$0.0	00 Add to Order
Driver Licensing Emergency Products			Leadtime: 32 days	
General			Minimum: 1 units	
IDP			Maximum: 4 units	
TomTom	NZAA502145	Mini Umbrella - AA Branded	EACH 🔗 \$0.0	00 5 Add to Order
Travel			Leadtime: 32 days Minimum: 1 units	
Driver Licensing Stock			Maximum: 10 units	
 Stationery 	NZAA502140	Travel Activity Pack	EACH 🖉 \$0.0	00 5 Add to Order
General		·	Leadtime: 32 days	
Membership			Minimum: 1 units	
Travel Insurance			Maximum: 10 units	
A Finance Stock	NZAA502146	Yellow AA Vented Umbrella	EACH 🔗 ŠD	Add to Order
	J		Leadtime: 32 days Minimum: 1 unit:	
Expand all \land Collapse all			Maximum: 11 Units	
		Number of record	s: 6, showing at records	
		ults > AA Branded		

To place an order, insert the required number in the quantity box and click 'Add to Order' or 'Add all items'. You may continue to add additional items to your order by navigating the catalogue or searching.

You may also search for a product by typing a keyword or product code in to the Search field.

4			blu	uesta	
ome Catalogue Orders					
alogue Browse Catalogue Order					
earch Catalogue	Catalo		er Quick Order Items:	0 Total: 0	۲
umbrella	Search Resul	ts		Ad	dd all items Clear all items
	Product	Description	Unit Available	Price C	Quantity Action
Expand all 🛞 Collapse all	NZAA502145	Mini Umbrella - AA Branded	EACH 🤗	\$0.00	Add to Order
Catalogue			Leadtime: 32 days Minimum: 1 units Maximum: 10 units		
City Maps	NZAA502146	Yellow AA Vented Umbrella	EACH 🤗	\$0.00	Add to Order
Touring Maps International Maps			Leadtime: 32 days Minimum: 1 units Maximum: 10 units		
·····AA Branded	NZAA502147	Black AA Vented Umbrella	EACH 🔗	\$0.00	Add to Order
·····Emergency Products ·····General			Leadtime: 32 days Minimum: 1 units Maximum: 10 units		
TomTom Travel		Number of records:	3, showing all records		
Driver Licensing Stock					
·····General ·····Membership	This site chose Digi	Cert High-grade 256-bit Encryption for secure e-comr	nerce and confidential communi	cations.	
Travel Insurance Driver Training AA Finance Stock					

You can click on the product Description and view any additional information that is provided for each item.

If an image is available, clicking on it will open a larger view of the image for you to see.

AA		bluestar ***	orks Logout
Home Catalogue Orders			
Catalogue Browse Catalogue Order			
Search Catalogue	General Yellow AA Vented Umbrella (EACH)		Save & Exit
Catalogue City Maps Touring Maps International Maps Retail AB Branded Driver Licensing Emergency Products	Code: NZAA502146 Restriction to no more than 10 per order. Order Quantity Price: \$0.00 Please Note: All prices are exclusive of GST ETA: 6/11/2014		

To place an order, insert the required number in the quantity box and click 'Add'. You may continue to add additional items to your order by navigating the catalogue or searching.

Saving or completing your order

Once you have completed adding items to your order, click on 'Place Order'.

AA			ł	olues	tar* ^{wo}	orks Log	out
Home Catalogue Orders							
Catalogue Browse Catalogue Order							
Search Catalogue	Catalo Category Re	gue Place Order Dear Order sults > Motoring Services	Quick Order Ite	ms: 1 Total	\$0.00 Add all items	Clear all items	∑r
S Expand all (R) Collapse all	Product NZAA100209	Description In-Service Inspection Check Sheet (base stock)	Unit Available PAD50 &	Price \$0.00	Quantity	Action Add to Order	
Retail Stationery Motoring Services			Leadtime: 32 days Minimum: 1 units				
Expand all Collapse all	Category Re	Number of records: 1, s sults > Motoring Services	showing all records		Add all items	Clear all items	

Now you will see the 'Quick Order Details' page where you can see a summary of your order.

From this page you can:

- Edit or delete any of the products currently in your order by selecting 'Edit' or 'Delete' located to the right of the product(s) currently in the order.
- If you wish to add more products and know the product code select 'Add all items'. This will create a box below the order for you to enter the product code. Alternatively you can click on the 'Browse items' button to navigate the catalogue again.

Order Info	W941792 🔛		Ordered By	demo.aaas		
Order Date	16-Sep-2014		Order Status	🛛 Draft		
Reference			Email Address	tracey.joyce@bl	luestargroup.co.nz	
GL Code	11802	-]			
Delivery Info	AA Auto Service & Re	pair - St Lukes	s, 65 St Lukes Road,	St Lukes, Auckland	d Attention: Dave Harper,	•
Required	18-Sep-2014		Attention*	Dave Harper		
Comments			Business Name	AA Auto Service	& Repair - St Lukes	
			Deliver to	65 St Lukes Roa	d	
				St Lukes		
				Auckland		
			Country	New Zealand	•	
stomer Orde	er Lines				Browse items Add all ite	ms Edit all
de [Description	Qty Unit	Price	Total ET	rA Status	Action
A100209 II	n-Service Inspection Check	1 PAD50	\$0.00	\$0.00 30-Oct	t-2014 🔀 No-Stock	Edit Del
bTotal				\$0.00 (excl GS	Τ)	
(GST)				\$0.00		
tal Amount Payable			Ν	IZD \$0.00 (incl GS	T)	

Once a correct product is added, the action option will alter to 'edit/delete'. These can be used if you decide to alter the quantity or remove the item from the cart altogether. (See page 7 for more detail on Quick Order entry.)

Enter any additional information required to identify your order. GL Code(s) are pre-loaded against your profile. If you have multiple GL codes, please select from the list available by clicking on the down arrow. The reference field does not need to be completed. Ensure you enter a physical street address or select from preloaded addresses. All deliveries are sent via courier service, we are unable to deliver to PO Box addresses. The comments field allows you to provide special delivery instructions.

If you wish to place your order, click 'Complete'. If you need to save your order to process later, click 'Save & Exit'

Quick Or General	der Detai	ls	WARNING: CI	ick comple	te to place yo	ur order Comp	Save & Exit
Order Info	W941792 🛗		Ordered By	demo.a	aas		
Order Date	16-Sep-2014		Order Status	🛛 Draft	t		
Reference			Email Address	tracey.jo	yce@bluestar	group.co.nz	
GL Code	11802	-)				
Delivery Info	AA Auto Service & Re	pair - St Lukes	s, 65 St Lukes Road,	St Lukes, A	uckland Atten	tion: Dave Harp	er, 💌
Required	18-Sep-2014) 🔛	Attention*	Dave Ha	rper		
Comments			Business Name	AA Auto	Service & Repa	air - <mark>St Luke</mark> s	
			Deliver to	65 St Luk	es Road		
				St Lukes			
				Auckland	ł		
			Country	New Zea	aland	•	
Customer Order	Lines				Br	owse items Add a	all items Edit all items
Code De	escription	Qty Unit	Price	Total	ETA	Status	Action
NZAA100209 In-S	ervice Inspection Check	1 PAD50	\$0.00	\$0.00	30-Oct-2014	X No-Stock	Edit Delete
SubTotal				\$0.00 (excl GST)		
Tax (GST)				\$0.00			
Total Amount Pa	yable		N	ZD \$0.00 (incl GST)		
		Number o	f records: 1, showin	g all record	ds		
			WARNING: CI	ick comple	te to place yo	ur ord Comp	lete Save & Exit

This will take you to a confirmation page advising that your order has been 'successfully placed', or 'saved but not placed'. Take note of the Sales Order number so that you may easily locate the order later for editing and/or order placement.

If you have elected to 'Save' your order, the order will be saved as a 'Draft' order. See page 9 for searching saved and completed orders.



Place a Quick Order

A short-cut tip – if you already know the product codes of the items you wish to order then you can get straight to the quick order entry screen by selecting "Place a Quick Order" in the home screen (refer to page 2)

Enter the product codes for the items you wish to order, these can be entered directly in to the below Quick Order Details screen.

Click on 'Add all items' and a search box will appear. Enter the product code and quantity then click 'Add'.

4					blue	star	works	Logout
Home Catalogue Orders								
atalogue Order Order History	Order Templates Order	Despatches						
iew Quick Order								
Search Catalogue	Quick Orc	ler Details	<u> </u>	NARNING: C	lick complete	to place y	our order Comp	olete
	Order Info	W941840 🛗	Ordered By	demo	.aaas			
Expand all 🛞 Collapse all	Order Date	16-Sep-2014	Order Status	S Dr				
Retail	Reference GL Code		Email Address	tracey	joyce@blues	targroup.co	o.nz	
Stationery Motoring Services	GLCODE]					
	Delivery Info	One-off Delivery Address					•	
Expand all 🛞 Collapse all	Required	18-Sep-2014	Attention*					_
	Comments		Business Na	me				
			Deliver to					
]	
			Country		ew Zealand		-	
	Customer Order L	ines					Browse items Add	all items E
	Code Desc	ription	Qty Unit	Price	Total	ETA	Status	Ac
		vice Inspection Check Sheet (b	1 PAD50	\$0.00	\$0.00		🔀 No-Stock	Edit Add
	SubTotal	Enter your code & quantity			\$0.00 (ex	(cl GST)		
	Tax (GST)				\$0.00			
	Total Amount Paya	able		N	IZD \$0.00 (in	cl GST)		
			Number of records: 2, s	howing all	records			
			<u> </u>	WARNING: C	lick complete	to place y	our order Com	olete

If you enter a product code incorrectly, you will be taken to a search screen where you can change the product code or search by description. Enter the required quantity next to the correct product line and click 'Add' or 'Select'. The item will then be added to your order.

AA						
Home Catalogue Orders						
Catalogue Order Order History O	rder Templates Order Despatches					
View Quick Order						
Search Catalogue smartfuel Search Expand all Collapse all	Select a Product for Cust	First Sort By Code				
Stationery Motoring Services	Product Overview	Add Cancel				
Sexpand all (8) Collapse all	Code Description NZAA100107 AA Smartfuel Card Brochure DLE	Price Unit Packsize Quantity Action \$0.00 PACK50 0 1 Select				
	Number of records: 1, showing all records					

Complete your order as usual – see page 6.

Find a Previous Order

Clicking on "Find a Previous Order" in the home page allows you to review any order placed or saved through the online ordering site.

You can filter your search in a number of ways:

- Order number (Wxxxxx)
- Reference
- Created By (i.e. username)
- Order Status
- Date Range

Make sure you click 'Search' to run the search.

AA				blue	star	vorks	Logout
Home Catalogue Orders							
Catalogue Order Order History	Order Templates	Order Despatches					
View Order History							
Search Catalogue Search Search Search	Order Number Customer Name Reference	History Filters & So		First Sort By	rder Number 💌	Descend	
Catalogue City Maps Touring Maps - Retail Driver Licensing Stock - Stationery	Created By Order Status Created From Created To	All 23-Aug-2014					
AA Finance Stock	Order Histor	y Details					Add Order
Expand all Scollapse all	Order	Customer Name	Reference Created By	Value Create	d Required	Status	Action
	₿ _{W942807}	NZ Automobile Association Ager	nts demo.aaagent	\$0.00 18-Sep-2	014 22-Sep-2014	🛛 _{Draft}	Show Cancel
	B W940972	NZ Automobile Association Ager	nts demo.aaagent	\$0.00 12-Sep-20	014 16-Sep-2014	🛛 Draft	Show Cancel
	₿ _{W940920}	NZ Automobile Association Ager	nts demo.aaagent	\$0.00 12-Sep-20	014 16-Sep-2014	⊠ _{Draft}	Show Cancel
	B W940907	NZ Automobile Association Ager	nts demo.aaagent	\$0.00 12-Sep-2	014 16-Sep-2014	⊘ _{New}	Show
	🖹 W940787	NZ Automobile Association Ager	nts demo.aaagent	\$0.00 11-Sep-24	014 15-Sep-2014	⊠ _{Draft}	Show
			Number of records: 5, sh	owing all records			

This area of the site is useful to:

- Retrieve saved order for further editing and completion (status will show as 'Draft').
- Checking the status of an order that you have placed
- Reviewing your order activity over a period

Once you have located the order that you are interested in looking at, click the Show tab and the order detail will appear. Any backordered items will be identified by their status.

Complete your order as usual – see page 6.

A summary of order status'.

Draft – your order has been saved but not placed. Follow instructions above and on page 6 to complete your order. Pending – your order has been placed and is awaiting confirmation.

Confirmed – your order is confirmed and will be despatched upon completion.