# 

#### Introduction

Welcome to the Chubb On-line Ordering System. This site has been created with the intention to assist users with the following:

• Ordering stationery items

#### Logging In

To Access the site please go to the following URL using your Web Browser

### https://portal.bluestargroup.co.nz/login/chubb

To login, enter your Blue Star username and password.



gueries or problems please contact 0800 504 704.         bluestar.co.nz         Image: Control of the second	e to the Chubb Portal		
Password  Password  COGIN  Password  Password Pa	y queries or problems please contact 0800 504 704. @bluestar.co.nz	Username	password below.
Need to Register? Forgot your password Download User Manual Upon completion of your registration, within 24 business hours you will receive a email confirming your registration has been processed.		Password	
Need to Register? Forgot your password Download User Manual Upon completion of your registration, within 24 business hours you will receive a email confirming your registration has been processed.		⊖ LO	GIN
Download User Manual Upon completion of your registration, within 24 business hours you will receive a email confirming your registration has been processed.		Need to Register?	Forgot your password?
Upon completion of your registration, within 24 business hours you will receive a email confirming your registration has been processed.		Download User Manual	
		Upon completion of your registration, within email confirming your registration has bee	n 24 business hours you will receive an n processed.

New users will need to register from the log page – click the Need to Register button and fill in all the fields making sure you add you Deliver Address as a physical address and the Business Name from the dropdown and then click the Register button.



Username:	test.OPDC	*	
Password:		*	
First Name:	test.OPDC		
Last Name:	test.OPDC		
Email Address:	deb.corby1@gmail.com		
Mobile Number:			
Work Telephone:			
Town/City:	test		
Country:			
Post Code:	New Zealand		
	Register		
wm/City: untry: st Code:	New Zealand Register		
	Register		

Close this window with the "X"



Email example below

ALERT: Your username has been enabled Inbox x

-

portal@bluestargroup.co.nz to me -



## Your Username was enabled

Name:	test.OPDC test.OPDC
Username:	test.OPDC

websupport@bluestargroup.co.nz

ALERT: Your username has been enabled Inbox ×

Your registration will be picked up by the Administration Team and they will activate your account and then send out confirmation email with your login details.

Once logged in, you have menu options available as displayed below.

Home Catalogue

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#### Home

The Home Screen displays the Welcome section and the links to below:

- Welcome (with download link to this document)
- Catalogue (with quick Order Now button)
- Contacts
- Location



# CHUBB°

## Catalogue

Click on the **Order Now** button from the Catalogue section of the Home screen.



This will display the items you have available to order.

сниве	<b>3</b> °		💄 Log	ged in user: Demo	C Logout
Home Product Database Catalog	jue				
Browse - Catalogue Order History					
Search Catalogue	Show S Browse Res	earch		III Grid View	w ★ Show Favorites
Browse Catalogue	Code 🗢	Description \$	Unit Quantil	ty Actions	
Application Forms Forms	CIG0004	AE Complete Disablement Brochure Version: V3	PACK10 Supplied: Ex-Stock Leadtime: 2 days	+ Add	
Customer Brochures Adviser Fact Sheet		Owner: Sarah Prowton All >Customer Brochures	Maximum: 3 unit/s		
Stationery	CIG0006	AE Income Cover Brochure Version: V3 Owner: Sarah Prowton	PACK10 Supplied: Ex-Stock Leadtime: 2 days Maximum: 3 unit/s	+ Add *	
		All >Customer Brochures			



Or a Grid format:

Chubb Ca	talogue				📜 Cart Items: 0	Place Order 🕨
Contact	A Please enter all required fiel	ds (marked with *)	Delivery to		×	
Contact Name: *			Business Name: *	Level 24 Majestic Cent	re	
Email: *			Address: *	100 Willis Street		
Telephone: *						
Mobile:				Wellington		
Cost Centre:				New Zealand		
Comments:			Attention: *	Demo		
Search Catalo	Q Search B	Show Search 🛛 🖾 Show Det	ails ion Forms		III Grid View III List	View ★ Show Favorites
Browse Catalo	ogue			Showin	g 2 of 2 products	
✓ All Application	n Forms					
Forms						
Customer	Brochures	CIG0076	CIG0121			
Adviser Fa	act Sheet	Chubb Application Form	Supplementary Applic	ation		
Stationery		chubb Application i onn	Form			
		PACK10	PACK10			
		+ Add ★	+ Add	*		Place Order 🕨

Select the products you require by searching or browsing the categories on the left-hand side of the screen, and then enter the quantity required in the box. You can switch between categories adding products as required.

Once you have added all the products required for the order, click the **Place Order** button.



You can now see all of the items you are about to order along with the quantity. At this stage you can go back and edit your order by clicking "**Edit Order**". This will allow you to add, delete or changing the order quantity.

If you are happy with your order click "Confirm Order".

Home Product	Database Catalogue					
Browse - Catalogue	Order History					
Thanks,	please check & confirm yo	our orde	r		◀ Edit Order	Confirm Order 🕨
🚨 Contact	Please enter all required fields (marked with *)		Delivery to		~	
Contact Name: *			Business Name: *	Level 24 Majestic Centre		
Email: *			Address: *	100 Willis Street		
Telephone: *						
Mobile:				Wellington		
Cost Centre:				New Zealand		
Comments:			Attention: *	Demo		
Code	Description	Unit	Quantity	Comments		
CIG0076	Chubb Application Form User Comment	PACK10	1			
					◀ Edit Order	Confirm Order 🕨

The order will be processed and the screen below will display. This confirms your order has been placed and displays the order reference you can quote should you want to contact us.

Thank you, your order has been successfully processed.
Your order reference number is 3857830
You can refer to this reference should you need support
S Roturn to Catalogue

You will receive an order email confirmation:

Once your order has been picked and despatched you will receive a despatch email confirmation:



### **Order History**

To check on previously placed orders, click the **Order History** button from the home page.

Home	Catalogue								
Browse -	Catalogue	Order History							
Ø	Sales C	Orders					Search for	Status	Q Search
Order	Custor	ner Date	Required	Reference	Address	Contact	Website	Action	
385783	0	20-Jan-20	020 21-Jan-2020	N/A	Level 24 Majestic Centre, 100 Willis Street.	Demo Cigna	WEBFORM	C Review	
385783	0	20-Jan-20	020 21-Jan-2020	N/A	Level 24 Majestic Centre, 100 Willis Street.	Demo Cigna	WEBFORM	C Review	

This will take you to **the Order History** menu where you can view and search for previous orders. You can see the status of the order and obtain track and trace information.